

Goods/Services Delivery Terms and Conditions

Effective Date: 01.04.2025

These Delivery Terms and Conditions apply to all deliveries of goods and services purchased through the ArtistBuzz platform operated by **UAB “Snus Outlet”**, registration number **306173115**, located at **Lvivo gatvė 11, Vilnius, 09313, Vilniaus apskritis, Lithuania**.

1. Delivery Methods

1.1. We offer delivery via:

- Digital download or streaming,
 - Email (for communications or digital files),
 - Access through user accounts on our website,
 - Registered courier or postal service (if physical goods are offered).
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2. Delivery Timeframes

2.1. For digital goods and services:

- Delivery usually occurs within 1–3 business days from the date of order confirmation.
- Immediate delivery may apply for some automated services.

2.2. For physical goods (if applicable):

- Estimated delivery time is provided at checkout.
- Delivery time may vary based on location and courier.

2.3. All delivery times are estimates. Delays may occur due to unforeseen circumstances or third-party service disruptions.

3. Delivery Costs

3.1. Delivery charges, if any, are clearly displayed at the time of purchase.

3.2. Some goods or services may qualify for free delivery.

4. Customer Responsibilities

4.1. Customers must ensure that all delivery information provided is correct and up-to-date.

4.2. We are not responsible for failed deliveries due to incorrect or incomplete customer information.

5. Delivery Issues

5.1. If you do not receive your order within the estimated time, please contact our support team at **support@artistbuzz.co**.

5.2. In cases of failed or lost deliveries, we will investigate and, if necessary, re-deliver or refund the order.

6. Governing Law

6.1. These Delivery Terms shall be governed by the laws of the Republic of Lithuania.

6.2. Any disputes shall be resolved in the courts of Vilnius, Lithuania.